Fenyvesi Kuckó - House rules

Balatonfenyves, Somogy megye, Magyarország

House rules

Welcome to Fenyvesi Kuckó! We wish you a pleasant and relaxing stay. Please read the following house rules.

1. Check-in is from 14:00, and check-out is until 10:00.
2. Please present a valid ID upon arrival as required by law.
3. Your booking becomes final after the deposit has been received. The remaining balance must be paid according to the confirmation.
4. The cancellation terms are those accepted during booking.
5. Please respect quiet hours between 22:00 and 08:00.
6. Smoking, including e-cigarettes and similar products, is prohibited inside the apartment.
7. Pets are not allowed.
8. Guests are responsible for any damage caused during their stay.
9. Before departure, please switch off the lights and water, close the windows and lock the apartment.
10. For longer stays, weekly cleaning and linen change are provided.

Contact
Phone: +36 70 318 4311
Website: https://fenyvesikucko.hu
E-mail: info@fenyvesikucko.hu

If you enjoyed your stay, we would be delighted if you booked your next visit directly on our website. Direct bookings usually offer better prices than commission-based booking portals.

Operator
Voltaker Ingatlan Kft.
1142 Budapest, Szőnyi út 35/A
Tax number: 13536431-2-42
NTAK registration: EG22046046

We wish you a wonderful stay!
The Fenyvesi Kuckó Team

Cancellation policy

Cancellation statement

Cancellations are accepted only in writing. Please send the cancellation statement to info@fenyvesikucko.hu.

To help us process the request promptly, please include the following information:
- booking reference
- name of the person who made the booking
- arrival date
- departure date
- telephone number
- reason for cancellation (optional)

The cancellation takes effect at the time the e-mail is received.

Cancellation terms

At least 14 calendar days before arrival
The full amount of the deposit already paid will be refunded.

7-13 calendar days before arrival
50% of the deposit paid will be refunded.

Fewer than 7 calendar days before arrival
The deposit paid is non-refundable.

No-show
If the guest does not arrive at the booked time without prior written cancellation, the deposit paid will not be refunded.

Booking changes
Booking changes may be requested subject to availability. Please submit the request in writing. The prices and terms valid for the new dates may apply.

Force majeure
If cancellation is caused by an unforeseeable and unavoidable event beyond the control of either party, such as a natural disaster or an official restriction, the parties will settle the booking individually by mutual agreement.

Refunds

Where a refund is due under these terms, Fenyvesi Kuckó will issue it within 14 calendar days using the original payment method.

Declaration
By finalising the booking, the Guest confirms that they have read, understood and accepted the General Terms and Conditions, Privacy Notice, House Rules and this Cancellation Statement of Fenyvesi Kuckó.

Privacy policy

Booking data is processed only for booking management, communication and legal compliance.

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